

Omnicell's Medication Management Solutions achieves HITRUST Certification



Omnicell received final **HITRUST CSF (Common Security Framework) i1** certification for our core business of **Medication Management Solutions** (XT, and other OmniCenter platform based automation products).

HITRUST certification demonstrates Omnicell's ongoing commitment to high standards for cybersecurity and data protection within the organization and business partners/customers. HITRUST is considered gold standard when it comes to manage Cyber Security Risk, data protection, and improve Information Security Posture. CSF incorporates many nationally and internationally accepted security and privacy related regulations, standards, and frameworks including NIST, ISO, HIPAA, COBIT to ensure comprehensive set of security and privacy controls.

Systems in scope for certification: All OmniCenter platform based automation products including XT, CSM, CPM/XR2 (how we develop/secure them), and customer support systems and process (vSuite)

Omnicell's HITRUST Certification Type HITRUST CSF v11.1.0 Implemented, 1 year (i1) Certification

This is a significant milestone for Omnicell for many reasons:

1. This is the **first time Omnicell received HITRUST certificate for our core automation business**. *Previously only Enliven Health business unit had received HITRUST 3 years ago.*
2. More and more Omnicell customers now require their critical vendors like Omnicell to have such certification. In fact some large customers put this as a requirement in their contract.
3. Having such certification greatly helps with customer conversation during pre-Sales, deployment, and post-deployment phase by cutting down on time spent on security reviews.
4. As Omnicell evolves into As a Service model, certifications such as HITRUST assure customers that Omnicell has appropriate technical controls, policy and procedures, auditing.
5. This initial HITRUST certification will help with certification effort planned for other platforms such as Omnicell Cloud Platform – as almost 50% of effort that went into this certification can be reused to cover additional certifications.

Team Omnicell

After many false starts which were derailed due to COVID and other reasons, for past six months, a tiger team within Omnicell consisting of resources primarily in IT and Engineering has been diligently working with our external assessor on HITRUST certification by meeting weekly, collecting and uploading evidence/artifacts, coming up with action plan etc.

This was a true collaborative cross team effort across Omnicell involving IT, Information Security, Product Engineering, Compliance/Privacy, Legal, and HR.

Questions about certification and copy of HITRUST Certificate

Email hitrust@omnicell.com if you have questions about this HITRUST Certification. Copies of Omnicell's HITRUST Certificate can be shared with customers on on-demand basis.

Copy of HITRUST Certificate for reference



HITRUST - Omnicell
Medication Management

FAQ

- 1. Why does certification say “Santa Clara Colo”**
HITRUST's requires a location to be specified in certificate. Since vSuite is located in Santa Clara, same location is specified for other systems in scope as well.
- 2. Is Omnicell Cloud Platform/Products part of this certification?**
No, but we fully intend to pursue HITRUST certification for Omnicell Cloud Platform in 2024.
- 3. Will there be external Press Release?**
Not planned at this time.
- 4. How long is this certification valid?**
For one year. Till September 2024.
- 5. I have questions / my customer has question about this certification. Whom do I contact in Omnicell?**
Please email your questions to hitrust@omnicell.com. This email address can receive emails from outside email as well but use discretion sharing widely with customers.